

AMENDMENT TO THE SPECIFICATION

Please amend the specification by marked up replacement paragraph(s) as follows.

At pages 1-2, from page 1, line 10, through page 2, line 9, under the heading “Cross-Reference to Related Applications,” please substitute the following paragraphs:

--This application is related to commonly-owned, co-pending applications filed concurrently herewith, entitled:

- “Advanced Interactive Voice Response Service Node” having application number TBA (~~Attorney Docket Number COS-97-040/1575.2840000~~) Serial No. 09/073,880, filed May 7, 1998, now U.S. Patent No. 6,427,002, issued July 30, 2002;
- “Telecommunications Architecture for Call Center Services Using Advanced Interactive Voice Response Service Nodes” having application number TBA (~~Attorney Docket Number COS-97-042/1575.2850000~~) Serial No. 09/074,096, filed May 7, 1998, now U.S. Patent No. 6,366,658, issued April 2, 2002;
- “Interactive Voice Response Service Node with Advanced Resource Management” having application number TBA (~~Attorney Docket Number COS-97-043/1575.2810000~~) Serial No. 09/074,142, filed May 7, 1998, now U.S. Patent No. 6,496,567, issued December 17, 2002;
- “Service Provisioning System for Interactive Voice Response Services” having application number TBA (~~Attorney Docket Number COS-97-082/1575.3040000~~) Serial No. 09/074,050, filed May 7, 1998, now U.S. Patent No. 6,389,126, issued May 14, 2002;
- “Communications Signaling Gateway and System for an Advanced Service Node” having application number TBA (~~Attorney Docket Number COS-97-044/1575.2830000~~) Serial No. 09/074,072, filed May 7, 1998, now U.S. Patent No. 6,493,353, issued December 10, 2002;
- “Call and Circuit State Machine for a Transaction Control Layer of a Communications Signaling Gateway” having application number TBA (~~Attorney Docket Number COS-97-~~

045/1575-2820000) Serial No. 09/073,885, filed May 7, 1998, now U.S. Patent No. 6,418,205, issued July 9, 2002;

The above applications are incorporated herein by reference in their entirety.

This application is also related to commonly-owned, co-pending applications, previously filed, entitled:

- “Network Call Parking Manager” having application number 08/796,839 (~~Attorney Docket Number COS-96-040/1575.2090000~~), filed February 7, 1997, now U.S. Patent No. 6,044,144, issued March 28, 2000;

and

- “System and Method for Call Park and Transfer in a Telecommunications Network” having application number 08/796,840 (Attorney Docket Number COS-95-010/1575.2010000), filed February 7, 1997.

The above applications are also incorporated herein by reference in their entirety.--